



AGENDA OUTLINE

Date	Time	Event	Venue
Monday, May 31, 2010	6:00 pm – 8:00 pm	Opening Ceremony	Bougainvillea Conference Room
Tuesday, June 1, 2010	9:00 am – 5:00 pm	Youth Forum	Bougainvillea Conference Room
	9:00 am – 1:00 pm	Internet Governance and Network Operators' Forum	Ixora Conference Room
	9:00 am – 3:00 pm	ICT in the Work Place	National ICT Center
Wednesday, June 2, 2010	9:00 am – 5:00 pm	Policy and Regulators Forum	Bougainvillea Conference Room
	9:00 am – 5:00 pm	ICT in Business and Government Forum	Ixora Conference Room

OPENING CEREMONY PROGRAMME
MONDAY 31ST MAY 2010
BAY GARDENS HOTEL
BOUGAINVILLEA CONFERENCE ROOM

OPENING REMARKS	JERRY GEORGE Master of Ceremonies
NATIONAL ANTHEM	The School of Music Youth Choir
INVOCATION	Lisa Dublin Minister Bethel Tabernacle
INTRODUCTION TO CARIBBEAN ICT ROADSHOW AND VIDEO PRESENTATION	Ms. Bernadette Lewis Secretary General Caribbean Telecommunications Union
REMARKS – PLATINUM SPONSOR	Ms. Leslie Nobile Director of Registration Services ARIN
REMARKS – PLATINUM SPONSOR	Mr. David Little President PSTG Consulting
WELCOME ADDRESS	Hon. Guy Joseph Minister of Communications, Works, Transport and Public Utilities
CULTURAL INTERLUDE	Aimran Simmons
FEATURE ADDRESS: CHALLENGES AND INITIATIVES FOR DEVELOPING THE INFORMATION SOCIETY IN ST. LUCIA	Hon. Stephenson King Prime Minister
Vote of Thanks	Ian Mitchell Treasurer Saint Lucia ICT Association
RECEPTION	

PROVISIONAL AGENDA

DAY 1	Tuesday 1 st June, 2010	
ICT IN THE WORKPLACE		National ICT Centre
9:00	Welcome	
Session 1: DOCUMENT MANAGEMENT AND ARCHIVING This session explores how to accelerate the flow of information and simplify workflow throughout an organization with the use of information infrastructure including digitizing, archiving, etc.		
09:15	The effective and efficient use of information infrastructure to enhance productivity in the workplace. Enhancing your business with document management, in particular archiving and digitizing.	Dereck Louis-Fernand GBTS
09:45	Questions & Answers	
Session 2: VOICE OVER INTERNET PROTOCOL (VOIP) This session focuses on the use, benefits, flexibility and security of VOIP technology in the delivery of voice communication and how this technology can be integrated or adaption into the existing Government of St. Lucia communication network.		
10:00	VOIP technology and how it works.	Steven Lee ARKITECH
10:30	Questions & Answers	
10:40	COFFEE BREAK	
SESSION 3: - SOCIAL NETWORKING This session involves the concept of using ICT as an enabling tool to foster greater efficiency, effectiveness and improved performance in the workplace.		
11:00	SMART WORKING: Workplace netiquette, mail management, file sharing, and areas to promote staff development in the typical work environment.	Monique George &
11:30	Questions & Answers	

PROVISIONAL AGENDA

DAY 1	Tuesday 1 st June, 2010	
ICT IN THE WORKPLACE		National ICT Centre
SESSION 4: SECURITY This session outlines major components of computer and network security as it relates to confidentiality, privacy, integrity and authentication.		
11:40	Computer security and firewall protection. Issues concerning office/building security. The aspect of Human Security.	Mr. Sherwin Modeste & Team RSLPF
12:10	Questions & Answers	
12:25	Vote of Thanks	
12:30	LUNCH BREAK	

PROVISIONAL AGENDA

DAY 2		Wednesday 2 nd June, 2010	
ICT IN THE WORKPLACE			National ICT Centre
9:00	Welcome		
Session 1: DOCUMENT MANAGEMENT AND ARCHIVING This session explores how to accelerate the flow of information and simplify workflow throughout an organization with the use of information infrastructure including digitizing, archiving, etc.			
09:00	<p>The effective and efficient use of information infrastructure to enhance productivity in the workplace.</p> <p>Enhancing your business with document management, in particular archiving and digitizing.</p>		<p>Ricardo Biscombe Troy Saloon JE Bergasse</p>
09:30	Questions & Answers		
Session 2: VOICE OVER INTERNET PROTOCOL (VOIP) This session focuses on the use, benefits, flexibility and security of VOIP technology in the delivery of voice communication and how this technology can be integrated or adaption into the existing Government of St. Lucia communication network.			
09:45	VOIP technology and how it works.		Cheryl Francis LIME
10:15	Questions & Answers		
11:00	COFFEE BREAK		
SESSION 3: - SOCIAL NETWORKING This session involves the concept of using ICT as an enabling tool to foster greater efficiency, effectiveness and improved performance in the workplace.			
11:15	How is Ministry of Health using ICT & The "Electronic Health Records" system.		Darnville Nelson Ministry of Health
11:50	Questions & Answers		

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DAY 2		Wednesday 2 nd June, 2010	
ICT IN THE WORKPLACE		National ICT Centre	
SESSION 4: SECURITY This session outlines major components of computer and network security as it relates to confidentiality, privacy, integrity and authentication.			
12:00	Computer security and firewall protection. Issues concerning office/building security. The aspect of Human Security	Mr. Patrick Isaac MainLan Ltd.	
12:30	Questions & Answers		
12:45	Vote of Thanks		

DAY 1		Tuesday 1 st June, 2010	
INTERNET GOVERNANCE & NETWORK OPERATORS FORUM		Ixora Conference Room	
08:45	Welcome		
		Facilitated by: Selby Wilson	
09:00	IP Addressing	Mr. Shernon Osepa ICANN	
09:30	IPv6 Adoption	Ms. Leslie Nobile ARIN	
10:00	Discussion		
10:15	Coffee Break		
SESSION 2: NETWORK OPERATORS			
10:30	Case for an IXP	Mr. Bevil Wooding Internet Strategist - Packet Clearing House (PCH)	
11:15	Network Security & Protection of Digital Assets	Mr. Gregory Richardson CEO - Secure Tech International	
12:00	Introduction to CARIBNOG	Mr. Selby Wilson Telecommunications Strategist - CTU	
12:30	Discussion		
13:00	End of Session		

DAY 1		Tuesday 1 st June, 2010	
YOUTH FORUM		Bougainvillea Conference Room	
09:00	Opening Ceremony		Master of Ceremonies: Dr. Anthony Felicien
9:45 – 10:30	Panel Discussions	The implication of cell phone use in Schools	Moderator: Nyoka Florius - St. Joseph's Convent Panelists: Rubby Thomas - Babonneau Secondary Zayna King - St. Joseph's Convent Juriana Jn. Baptiste - Soufriere Comprehensive Jamal Joseph - St. Mary's College Asha Nelson - Leon Hess Comprehensive Kimberly Moonsammy - Leon Hess Comprehensive
11:00 – 12:30		Cyberspace A blessing or curse to the education system	Moderator: Everiste John – District Education Officer Panelists: Fr. Jason Bisette - Priest, Castries Parish Shakina Martyr - Student, Corinth Secondary Angela Boulogne - Principal, Odsan Combined Elena Joseph - National Youth Council Royston Emmanuel – SALCC Richmond Felix - National ICT Office
12:30	Lunch break		
13:30 – 17:00	Technology Exhibitions by various schools and individuals		
	Infra red Technology Project		Ravindra Mangar St. Mary's College
	Open Source Project		Hermina Lastic and students, Gros Islet Infant and Primary
	Online Learning : Moodle Learning Management System		Anne Auguste and Students, Technical Education Division, SALCC
	Customized Education Management Information System		Jacqueline Sarvay, SJC

	Interactive Learning Demonstrations	Royston Emmanuel and student teachers Teacher Education Division, SALCC
	Interactive white board demonstration	Janella Ross, George Charles Secondary
	Classroom Management Demonstration: SynchronEyes	Colin Cummings, VBSS
	Interactive Lesson Demonstration: Teaching Simultaneous Equations	Earnest Cools and students, CCSS
	WebQuest: Teaching Directed Numbers	Karen Renee, Babonneau Secondary
	Program Development: The Talking Calculator	Karen Modeste and students, Corinth Secondary

DAY 2		Wednesday 2nd June, 2010
REGIONAL POLICY & REGULATORY FORUM		Bougainvillea Conference Room
08:30	Welcome and Introduction	
SESSION 1: COMPETITION AND GOVERNANCE This session explores the enforcement of competition law and synergy between regulators and competition authorities.		Facilitated by: Embert Charles
08:45	Challenges in Regulating the Barbados Telecommunications Sector.	Edward Hunte Telecommunications Analyst, Fair Trading Commission, Barbados
09:00	The challenges of addressing competition issues in a regulatory framework of overlapping jurisdictions.	Ansord Hewitt Secretary Office of Utilities Regulation, Jamaica
09:15	Summary by Moderator	
09:25	Questions	
09:55	COFFEE BREAK	
SESSION 2: PRICE REGULATION This session focuses on the impact of elements of the Price Cap Plan on competition in the telecommunications sector as well as the regulatory treatment of bundling.		Facilitated by: Embert Charles
10:10	Issues in Price Regulation.	Cheryl Hector, Senior Financial analyst ECTEL
10:25	Anguilla's Experience in Price Regulation	Bill Withers Chairman, Public Utilities Commission Anguilla TATT

10:40	Summary by Moderator.	
10:50	Questions.	
SESSION 3: INTEGRATED REGULATION This session examines the impact of convergence on licensing systems and makes recommendations on dealing with the issue.		Facilitated by: Embert Charles
11:20	Integrated Regulation	Kirk Sookram Spectrum Management Engineer TATT
11:35	Technology Neural Regulation.	Dave Archibold Information & Communication Authority, Cayman Islands
11:50	Summary by Moderator	
12:00	Questions	
12:30	LUNCH	
SESSION 4: QUALITY OF SERVICE This session outlines the experiences of regulators in treating with consumer complaints and the enforcement of Quality of Service Regulations.		Facilitated by: Embert Charles
13:45	What Service, What Quality?	Bill Withers Chairman PUC Anguilla
14:00	Quality of Service Regulation in Telecommunications: How residual is the role of the Regulator?	Ansord Hewitt OUR Jamaica
14:15	Summary by Moderator	
14:25	Questions	
SESSION 5: THE WAY FORWARD This session allows regulators to raise any issue of concern for discussion.		Facilitated by: Embert Charles
14:55	Regulator's Soapbox	
15:35	Summary Moderator	
15:45	Vote of Thanks and Closing Remarks	
16:00	Close of session	

PROVISIONAL AGENDA

DAY 2	Wednesday 2nd June, 2010	
ICT IN BUSINESS AND GOVERNMENT FORUM		Ixora Conference Room
08:30	Welcome and Introduction	Mr. Rona
ICT IN BUSINESS – Achieving Value Through ICT		Facilitated by: Clinton Reynolds
08:45	THE VALUE OF DATA – Database Systems & Administration – Guarding your Digital Assets	Earl Spooner
	THE VALUE OF INFORMATION – Beyond Accounting, Leveraging ICT and Information for Enhancing Productivity and Competitive Value	Calvin Reynolds Corporate Plaza
09:30	THE VALUE OF ICT – ICT and your Business – Are you on the Right Track?	Dr. Stephen Louis, BusinessTech Research, Inc
10:00	THE VALUE OF THE INTERNET AND COMMUNICATIONS – Leveraging the Internet and Online Resources for Creating Business Value	Ian Mitchell, ServerSide Solutions Leslie Collymore, AIM
11:00	MINDING YOUR BUSINESS ONLINE - Online Contracts & Obligations	Ro Ann Wright ECTEL Legal Officer
		Phillip Wells
11:20	SECURING YOUR DIGITAL ASSETS – Network and Information Security & Online Privacy	Lissa Preville-Volson & Henry Fermin, Consolidated Foods Limited
12:00	THE VALUE OF ICT FREEDOM - Open Source Software: The Emerging Trend as a Viable Option for Business in the Global ICT Marketplace	Gerry George, DigiSolv, Inc.
12:30	Leveraging ICT to provide Value in the Tourism Sector – Enhancing the Guest Experience	Sheralin Monrose

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DAY 2		Wednesday 2 nd June, 2010	
ICT IN BUSINESS FORUM AND GOVERNMENT		Ixora Conference Room	
ICT IN GOVERNMENT			
13:30	Elements of a National ICT Plan and e-Government Programme.	Mr. David Little President PSTG Consulting	
14:00	e-Government – A Development Imperative	Mr. Andre Griffith IT and E-Government Officer CARICAD	
14:30	Discussion		
15:00	End of Session		
DEMONSTRATIONS			
	<ul style="list-style-type: none"> • Enterprise e-Mail/Groupware/Collaboration tools • Business Application – Web-based CRM/ERP/PoS Solution for SMBs • Communications: using VoIP to take control of multiple phone numbers & devices • Virtualization & Thin Clients – Getting rid of your hardware 		