



AGENDA OUTLINE

| Date | Time | Event | Venue |
|------------------------------------|-------------------|--|-------------------------------|
| Monday, May 31, 2010 | 6:00 pm – 8:00 pm | Opening Ceremony | Bougainvillea Conference Room |
| Tuesday, June 1, 2010 | 9:00 am – 5:00 pm | Youth Forum | Bougainvillea Conference Room |
| | 9:00 am – 1:00 pm | Internet Governance and Network Operators' Forum | Ixora Conference Room |
| | 9:00 am – 3:00 pm | ICT in the Work Place | National ICT Center |
| Wednesday, June 2, 2010 | 9:00 am – 5:00 pm | Policy and Regulators Forum | Bougainvillea Conference Room |
| | 9:00 am – 5:00 pm | ICT in Business and Government Forum | Ixora Conference Room |

OPENING CEREMONY PROGRAMME
MONDAY 31ST MAY 2010
BAY GARDENS HOTEL
BOUGAINVILLEA CONFERENCE ROOM

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| OPENING REMARKS | JERRY GEORGE Master of Ceremonies |
| NATIONAL ANTHEM | The School of Music Youth Choir |
| INVOCATION | Lisa Dublin Minister Bethel Tabernacle |
| INTRODUCTION TO CARIBBEAN ICT ROADSHOW AND VIDEO PRESENTATION | Ms. Bernadette Lewis Secretary General Caribbean Telecommunications Union |
| REMARKS – PLATINUM SPONSOR | Ms. Leslie Nobile Director of Registration Services ARIN |
| REMARKS – PLATINUM SPONSOR | Mr. David Little President PSTG Consulting |
| WELCOME ADDRESS | Hon. Guy Joseph Minister of Communications, Works, Transport and Public Utilities |
| CULTURAL INTERLUDE | Aimran Simmons |
| FEATURE ADDRESS: CHALLENGES AND INITIATIVES FOR DEVELOPING THE INFORMATION SOCIETY IN ST. LUCIA | Hon. Stephenson King Prime Minister |
| Vote of Thanks | Ian Mitchell Treasurer Saint Lucia ICT Association |
| RECEPTION | |

PROVISIONAL AGENDA

| DAY 1 | Tuesday 1 st June, 2010 | |
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| ICT IN THE WORKPLACE | | National ICT Centre |
| 9:00 | Welcome | |
| Session 1: DOCUMENT MANAGEMENT AND ARCHIVING This session explores how to accelerate the flow of information and simplify workflow throughout an organization with the use of information infrastructure including digitizing, archiving, etc. | | |
| 09:15 | The effective and efficient use of information infrastructure to enhance productivity in the workplace. Enhancing your business with document management, in particular archiving and digitizing. | Dereck Louis-Fernand GBTS |
| 09:45 | Questions & Answers | |
| Session 2: VOICE OVER INTERNET PROTOCOL (VOIP) This session focuses on the use, benefits, flexibility and security of VOIP technology in the delivery of voice communication and how this technology can be integrated or adaption into the existing Government of St. Lucia communication network. | | |
| 10:00 | VOIP technology and how it works. | Steven Lee ARKITECH |
| 10:30 | Questions & Answers | |
| 10:40 | COFFEE BREAK | |
| SESSION 3: - SOCIAL NETWORKING This session involves the concept of using ICT as an enabling tool to foster greater efficiency, effectiveness and improved performance in the workplace. | | |
| 11:00 | SMART WORKING: Workplace netiquette, mail management, file sharing, and areas to promote staff development in the typical work environment. | Monique George & |
| 11:30 | Questions & Answers | |

PROVISIONAL AGENDA

| DAY 1 | Tuesday 1 st June, 2010 | |
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| ICT IN THE WORKPLACE | | National ICT Centre |
| SESSION 4: SECURITY This session outlines major components of computer and network security as it relates to confidentiality, privacy, integrity and authentication. | | |
| 11:40 | Computer security and firewall protection. Issues concerning office/building security. The aspect of Human Security. | Mr. Sherwin Modeste & Team RSLPF |
| 12:10 | Questions & Answers | |
| 12:25 | Vote of Thanks | |
| 12:30 | LUNCH BREAK | |

PROVISIONAL AGENDA

| DAY 1 | Tuesday 1 st June, 2010 | |
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| INTERNET GOVERNANCE & NETWORK OPERATORS FORUM | | Ixora Conference Room |
| 08:45 | Welcome | |
| | | Facilitated by: Selby Wilson |
| 09:00 | IP Addressing | Mr. Shernon Osepa ICANN |
| 09:30 | IPv6 Adoption | Ms. Leslie Nobile ARIN |
| 10:00 | Discussion | |
| 10:15 | Coffee Break | |
| SESSION 2: NETWORK OPERATORS | | |
| 10:30 | Case for an IXP | Mr. Bevil Wooding Internet Strategist - Packet Clearing House (PCH) |
| 11:15 | Network Security & Protection of Digital Assets | Mr. Gregory Richardson CEO - Secure Tech International |
| 12:00 | Introduction to CARIBNOG | Mr. Selby Wilson Telecommunications Strategist - CTU |
| 12:30 | Discussion | |
| 13:00 | End of Session | |

| DAY 1 | | Tuesday 1 st June, 2010 | |
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| YOUTH FORUM | | Bougainvillea Conference Room | |
| 09:00 | Opening Ceremony | | Master of Ceremonies: Dr. Anthony Felicien |
| 9:45 – 10:30 | Panel Discussions | The implication of cell phone use in Schools | Moderator: Nyoka Florius - St. Joseph's Convent Panelists: Rubby Thomas - Babonneau Secondary Zayna King - St. Joseph's Convent Juriana Jn. Baptiste - Soufriere Comprehensive Jamal Joseph - St. Mary's College Asha Nelson - Leon Hess Comprehensive Kimberly Moonsammy - Leon Hess Comprehensive |
| 11:00 – 12:30 | | Cyberspace A blessing or curse to the education system | Moderator: Everiste John – District Education Officer Panelists: Fr. Jason Bisette - Priest, Castries Parish Shakina Martyr - Student, Corinth Secondary Angela Boulogne - Principal, Odsan Combined Elena Joseph - National Youth Council Royston Emmanuel – SALCC Richmond Felix - National ICT Office |
| 12:30 | Lunch break | | |
| 13:30 – 17:00 | Technology Exhibitions by various schools and individuals | | |
| | Infra red Technology Project | | Ravindra Mangar St. Mary's College |
| | Open Source Project | | Hermina Lastic and students, Gros Islet Infant and Primary |
| | Online Learning : Moodle Learning Management System | | Anne Auguste and Students, Technical Education Division, SALCC |
| | Customized Education Management Information System | | Jacqueline Sarvay, SJC |

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| | Interactive Learning Demonstrations | Royston Emmanuel and student teachers Teacher Education Division, SALCC |
| | Interactive white board demonstration | Janella Ross, George Charles Secondary |
| | Classroom Management Demonstration: SynchronEyes | Colin Cummings, VBSS |
| | Interactive Lesson Demonstration: Teaching Simultaneous Equations | Earnest Cools and students, CCSS |
| | WebQuest: Teaching Directed Numbers | Karen Renee, Babonneau Secondary |
| | Program Development: The Talking Calculator | Karen Modeste and students, Corinth Secondary |

| DAY 2 | | Wednesday 2nd June, 2010 | |
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| REGIONAL POLICY & REGULATORY FORUM | | Bougainvillea Conference Room | |
| 08:30 | Welcome and Introduction | | |
| SESSION 1: COMPETITION AND GOVERNANCE This session explores the enforcement of competition law and synergy between regulators and competition authorities. | | Facilitated by: Embert Charles | |
| 08:45 | Challenges in Regulating the Barbados Telecommunications Sector. | Edward Hunte Telecommunications Analyst, Fair Trading Commission, Barbados | |
| 09:00 | The challenges of addressing competition issues in a regulatory framework of overlapping jurisdictions. | Ansord Hewitt Secretary Office of Utilities Regulation, Jamaica | |
| 09:15 | Summary by Moderator | | |
| 09:25 | Questions | | |
| 09:55 | COFFEE BREAK | | |
| SESSION 2: PRICE REGULATION This session focuses on the impact of elements of the Price Cap Plan on competition in the telecommunications sector as well as the regulatory treatment of bundling. | | Facilitated by: Embert Charles | |
| 10:10 | Issues in Price Regulation. | Cheryl Hector, Senior Financial analyst ECTEL | |
| 10:25 | Anguilla's Experience in Price Regulation | Bill Withers Chairman, Public Utilities Commission Anguilla TATT | |
| 10:40 | Summary by Moderator. | | |
| 10:50 | Questions. | | |
| SESSION 3: INTEGRATED REGULATION This session examines the impact of convergence on licensing systems and makes recommendations on dealing with the issue. | | Facilitated by: Embert Charles | |
| 11:20 | Integrated Regulation | Kirk Sookram Spectrum Management Engineer TATT | |
| 11:35 | Technology Neural Regulation. | Dave Archibold Information & Communication Authority, Cayman Islands | |
| 11:50 | Summary by Moderator | | |

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| 12:00 | Questions | |
| 12:30 | LUNCH | |
| SESSION 4: QUALITY OF SERVICE This session outlines the experiences of regulators in treating with consumer complaints and the enforcement of Quality of Service Regulations. | | Facilitated by: Embert Charles |
| 13:45 | What Service, What Quality? | Bill Withers Chairman PUC Anguilla |
| 14:00 | Quality of Service Regulation in Telecommunications: How residual is the role of the Regulator? | Ansord Hewitt OUR Jamaica |
| 14:15 | Summary by Moderator | |
| 14:25 | Questions | |
| SESSION 5: THE WAY FORWARD This session allows regulators to raise any issue of concern for discussion. | | Facilitated by: Embert Charles |
| 14:55 | Regulator's Soapbox | |
| 15:35 | Summary Moderator | |
| 15:45 | Vote of Thanks and Closing Remarks | |
| 16:00 | Close of session | |
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PROVISIONAL AGENDA

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| DAY 2 | Wednesday 2nd June, 2010 | |
| ICT IN BUSINESS AND GOVERNMENT FORUM | | Ixora Conference Room |
| 08:30 | Welcome and Introduction | Mr. Rona |
| ICT IN BUSINESS – Achieving Value Through ICT | | Facilitated by: Clinton Reynolds |
| 08:45 | THE VALUE OF DATA – Database Systems & Administration – Guarding your Digital Assets | Earl Spooner |
| | THE VALUE OF INFORMATION – Beyond Accounting, Leveraging ICT and Information for Enhancing Productivity and Competitive Value | Calvin Reynolds Corporate Plaza |
| 09:30 | THE VALUE OF ICT – ICT and your Business – Are you on the Right Track? | Dr. Stephen Louis, BusinessTech Research, Inc |
| 10:00 | THE VALUE OF THE INTERNET AND COMMUNICATIONS – Leveraging the Internet and Online Resources for Creating Business Value | Ian Mitchell, ServerSide Solutions Leslie Collymore, AIM |
| 11:00 | MINDING YOUR BUSINESS ONLINE - Online Contracts & Obligations | Ro Ann Wright ECTEL Legal Officer |
| 11:20 | SECURING YOUR DIGITAL ASSETS – Network and Information Security & Online Privacy | Phillip Wells Lissa Preville-Volson & Henry Fermin, Consolidated Foods Limited |
| 12:00 | THE VALUE OF ICT FREEDOM - Open Source Software: The Emerging Trend as a Viable Option for Business in the Global ICT Marketplace | Gerry George, DigiSolv, Inc. |
| 12:30 | Leveraging ICT to provide Value in the Tourism Sector – Enhancing the Guest Experience | Sheralin Monrose |

PROVISIONAL AGENDA

| DAY 2 | | Wednesday 2 nd June, 2010 | |
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| ICT IN BUSINESS FORUM AND GOVERNMENT | | Ixora Conference Room | |
| ICT IN GOVERNMENT | | | |
| 13:30 | Elements of a National ICT Plan and e-Government Programme. | Mr. David Little President PSTG Consulting | |
| 14:00 | e-Government – A Development Imperative | Mr. Andre Griffith IT and E-Government Officer CARICAD | |
| 14:30 | Discussion | | |
| 15:00 | End of Session | | |
| DEMONSTRATIONS | | | |
| | <ul style="list-style-type: none"> • Enterprise e-Mail/Groupware/Collaboration tools • Business Application – Web-based CRM/ERP/PoS Solution for SMBs • Communications: using VoIP to take control of multiple phone numbers & devices • Virtualization & Thin Clients – Getting rid of your hardware | | |